

System Overview

The SpendBridge application is delivered using a SaaS (Software as a Service) distribution model. This approach allows us to deliver new features and updates more efficiently and rapidly with less risk to our clients. As a hosted web application, our clients can access the SpendBridge application using any modern web browser, including those on many mobile platforms. Below are the minimum and recommended technical requirements for using SpendBridge.

System Standards

System	Minimum	Recommended
Operating System ¹	Windows 10 Windows 8.1 Update Windows 7 with SP1 Mac OS X 10.7 or later	Windows 10 Mac OS X 10.9 or later
System Memory (RAM)	1 GB ² or more	2 GB ³ or more
Display Resolution	1024 x 768	1280 x 1024
Browser	Minimum	Recommended
Internet Explorer	Internet Explorer ⁴ 11.0	Internet Explorer ⁴ 11.0 Microsoft Edge
Chrome	Earliest stable version	Latest stable version
Firefox	Any supported release	Latest supported release
Network	Minimum	Recommended
Connection speed between customer network and SpendBridge network	Download speed 3Mbps or higher	Download speed 6Mbps or higher

Required Browser Settings

Trusted sites:

Add *.spendbridge.com

Add: *.sbcnd.com

Pop-Up Blocking:

Add *.spendbridge.com to site list allowing pop-ups



Technical Specifications

Network/Content Filtering Security Settings

Allow: *.spendbridge.com

Allow: *.sbcfn.com

Email Security Settings

Add to Whitelist: @spendbridge.com

Add to Whitelist: @app.spendbridge.com

Trust images in emails from above URLs

Support

Please contact technical support at support@spendbridge.com or 877.208.4817 for any questions.

Notes

¹ All operating systems should be current on all critical and/or security updates from the OS vendor.

^{2,3} The specified RAM amount should be free/available to the browser running SpendBridge. For example; If you have 4GB of total memory in your computer, your other programs/processes running should only consume 2 GB, leaving the remaining 2 GB free for the browser's SpendBridge use.

⁴ Internet Explorer has a feature called "Compatibility View." This should be turned off. Please consult with your IT staff to ensure that Compatibility View is turned off for SpendBridge.com.